

STANFORD'S APPROACH TO MANAGING INCIDENTS IS TO:

CARE FOR PEOPLE AND THE ENVIRONMENT

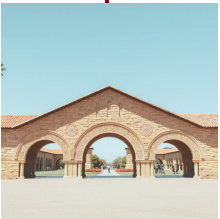
Our priority is the well-being of people – ensuring that everyone involved is treated with respect and receives any necessary medical care and support. We also prioritize environmental stewardship when responding to spills or releases, safeguarding human health and ecosystems.



COMMUNICATE WITH TRANSPARENCY, TIMELINESS, AND INCLUSIVITY

Effective communication leads to coordinated action. Whenever we respond to an incident, our communication must be:

- **Transparent:** Open, clear communication channels to encourage sharing information among employees, managers, safety professionals, and leadership.
- **Timely:** Swift initial notifications, with prompt follow up that captures important details.
- **Inclusive:** Opportunities for those involved to participate in the incident review by sharing ideas for prevention with managers and safety professionals.



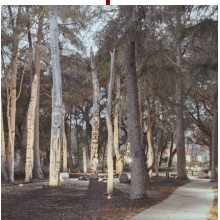
ESTABLISH PROACTIVE SAFETY MANAGEMENT

Management and leadership are accountable for implementing and maintaining systems that proactively identify and communicate hazards, establish clear policies and procedures, ensure skills to work safely, as well as conduct inspections for compliance and proper equipment maintenance.



IMPLEMENT MEANINGFUL IMPROVEMENTS TO REDUCE RISK

When an incident occurs, we approach problem-solving as part of a larger, interconnected system where linkages and interactions between components of the system give rise to observed behavior and outcomes. We prioritize fixing the system, not blaming individuals.



APPLY LEARNING & CONTINUOUS IMPROVEMENT

Stanford is a learning organization. Broader institutional learning happens by collaboratively sharing solutions and challenges – improving the overall safety of our community.

